

# CLEANING AND CARE

- Clean with mild soap or detergent (e.g. Joy® Dishwashing Liquid) and lukewarm water. Rinse well with clean water. Dry thoroughly with a chamois or moist cellulose sponge to prevent water spots.
- For tough cleaning jobs, Fantastik® all purpose cleaner or other household spray cleaners may be used. Important, spray solution on a clean cloth and rub. **DO NOT** spray directly on grille. Rinse well with clean water and dry thoroughly with a chamois or moist cellulose sponge if recommended by cleaner manufacturer.
- **DO NOT** use abrasives of any kind. Never scrape the surface with sharp instruments.

Dynamic Closures Corporation continues to strive to adopt the principles of sustainable development. Dynamic is committed to protecting the environment, to pollution prevention, and to maintaining public health and safety during all phases of our operations. In order to achieve this goal, Dynamic maintains a proactive, continuously improving, environmental management system which systematically reviews any environmental aspects over which we have control.

In this spirit, Dynamic Closures Corporation has assessed the cleaners that we recommend to our clients, in order to insure that they are both effective on our products and as benign as possible to the environment.

In all cases, it is preferable to prepare only as much cleaning solution as will be required for the job at hand. Any residual solution should be disposed of according to local, State, Provincial, and Federal laws.

# MAINTENANCE

**Important all Rolling Grilles and Closures must be maintained by a trained service technician. Serious personal injury can result if an inexperienced person attempts to service any rolling product.**

Service technicians may contact us to receive a copy of our suggested maintenance steps.

## **When should you call a service technician?**

### Manually operated rolling products.

If you experience any of the following conditions or if you have any safety concerns about the operation of your manually operated rolling product, please call a trained service technician.

- a)Curtain will not stay open or drifts down from fully opened position.
- b)Curtain does not display a slight lift in the fully closed position.
- c)Curtain requires excessive force to operate (more than 25 pounds).
- d)Curtain catches or binds when opening or closing.
- e)Curtain appears to be out of level when fully opened or fully closed.
- f) Product exhibits excessive noise when opening or closing.
- g)Excessive wear is observed on visible components.

Motor operated rolling products.

If you experience any of the following conditions or if you have any safety concerns about the operation of your motor operated rolling product, please call a trained service technician.

- a) When opening, curtain slams into top-stops before stopping.
- b) Curtain appears buckled in the fully closed position.
- c) Bottom bar does not make adequate contact with the finished floor when in the fully closed position.
- d) Contact with bottom bar safety edge (if so equipped) does not reverse downward travel of curtain in all but the fully closed position.
- e) Impaired function of control stations (typically key-station or three-button control).
- f) When closing, a curtain at the midpoint of the opening continues to move more than six inches after the stop control is activated.
- g) Curtain catches or binds when opening or closing.
- h) Product exhibits excessive noise when opening or closing.
- i) Curtain appears to be out of level when fully opened or fully closed.
- j) Excessive wear is observed on visible components.
- k) If the hand chain will not adequately raise or lower the curtain (a hand chain is supplied for emergency use only).
- l) If the emergency disconnect will not allow the curtain to be raised or lowered using the hand chain.

Store owners may perform their own appearance maintenance of rolling curtains. If desired, scratches and minor abrasions can be minimized using a mild automotive polish, such as Johnson® Paste Wax, which is designed to polish and fill scratches.

Consistent with Dynamic Closures Corporation's efforts to reduce waste going to landfill, our grilles are constructed of recyclable materials and are designed to be easily dismantled for the purpose of recycling or the replacement of parts. If recycling is not possible in a client's area, a client may return used parts or redundant grilles upon receipt of an RMA, **shipping prepaid**, to our factory where we will recycle the parts.



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